



# Technical Services

## More Capabilities, More Output, Less Cost!

The DEX Systems Technical Services solution streamlines and automates all aspects of your in-house or outsourced repair operations. DEX Systems Technical Services is a process-controlled test, recertification, and repair solution that guides the technician through appropriate on-line test and repair activities. Engineering and quality control processes are fully integrated, guaranteeing consistent production to the highest standards. In addition, the solution provides support for the intricate processes associated with depot repair including, receiving, routing, technician assignments, screening and testing, repairing, material and labor tracking, packaging, shipping and billing.



### Features

- Support for in-house and outsourced operations
- Screening, testing, repair and refurbishment workflows
- Labor and material planning & scheduling
- Real time status monitoring
- Configurable management dashboard

The DEX Systems Technical Services solution is part of the DEX Systems family of solutions, a cloud-based or on-premise software platform designed to manage and control all aspects of your after sales supply chain. Whether you implement a single solution at a time or the entire platform, DEX Systems helps simplify your operations, while enabling informed decisions that result in greater productivity, cost reductions, and improved customer satisfaction.

### Contact Information:

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### Benefits

- Uniform, repeatable repair processes
- Maximum technician efficiency and productivity
- Complete visibility into all repair, recertification and refurbishment operations
- Advanced planning for optimal labor and material allocation
- Labor and material cost capture

### Technical Services Solution

